

1. 3 year limited warranty

1.1. What does this warranty cover?

The warranty covers:

- Damage, breakage or inoperability due to defect.
- Damage not caused by normal wear and tear or failure to follow the safety and maintenance instructions provided in the user manual.

1.2. What is not covered by the warranty?

The warranty does not cover damage caused by:

- Normal wear and tear of the product, including fragile parts (such as switches, glass, etc.);
- Improper use or transport;
- Disregarding safety and maintenance instructions;
- Accidents or acts of nature (e.g. lightning, fire, water, etc.);
- Tampering with the product (such as removing cover, unscrewing screws etc.)

Consequential and incidental damages are also not covered under this warranty.

However, some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.

1.3. What is the period of coverage and warranty resolution?

The warranty is for 3 years from the date of purchase. At our discretion, product will either be refunded or replaced.

1.4. What will we not do?

We will not:

- Start a new warranty period upon product exchange;
- Repair product.

1.5. How to process the warranty?

To initiate, please:

- **Call customer service at 1 (844) 543-5872**
- Please use the contact form at www.mlap.info/contact

To ensure the quickest warranty return process, please have the following available:

- The original sales receipt that includes the date purchased;
- The product and manual in the original package;
- A statement of the problem.

1.6. What must you do to keep the warranty in effect?

- Retain the original receipt;
- Follow all product instructions;
- Do not repair or modify the product.

1.7. How does state law relate to this warranty?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. All implied warranties are limited by the duration and terms of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.